

Q Are children allowed?

Sorry we are adults only (18+).

Q Can I bring my pets with me?

Sorry, no pets are allowed on the premises.

Q Is there a minimum stay?

In the summer months (1st June to 30th Sept) there is a 2 night minimum stay, otherwise from 1st Oct to 31st May a 2 night minimum only applies from Thursday to Sundays. If a single night is required during the minimum stay periods a supplement of £30/room applies.

Q Are prices per person or per room & is VAT & breakfast included?

Prices are per room and include VAT (where applicable) and our full breakfast menu.

Q When is check-in/out?

Check is not before 4pm (if you require earlier check-in, you can do so from 2pm for an additional £50, or 3pm for £25 subject to availability) - this gives you access to all our facilities: swimming pond, guest lounge, honour bar, gym (by appointment), games room, patios and towels - however your room may not be ready until 4pm. Check-out is strictly by 11am.

Q If I need to cancel what are the terms?

Your room deposit is fully refundable if cancelled within 48 hours of your booking, unless your booking is for 3 days or more or for a group when a 25% cancellation fee will apply.

Q Do you take group bookings?

No stag or hen parties are allowed, nor bookings of 4 or more. In special circumstances we may consider bookings above this number but the whole property would have to be booked by the same party.

Q What payments do you accept on departure?

We accept credit or debit card (Amex, MC or Visa). Sorry no cheques.

Q What is the room occupancy maximum?

All our rooms have a maximum occupancy of two. For single occupancy the price is the same. We can convert 3 of our rooms to twins on request.

Q Can I smoke or vape in the bedroom?

No, or in any other public areas of the B&B, however we have our Havana Cabana just off the patio, which is a velvet cushioned heated gazebo with reading material and a DAB radio for you to enjoy a smoke.

Q I have an allergy, can you cope with this?

Yes we have hypoallergenic pillows and bedding on our beds and if you advise when booking we can ensure our kitchen can create meals for you based around your requirements.

Q Can I bring my own food & drink or order a take away to eat in?

Yes, but any drink must be consumed within the confines of your bedroom as all other areas of the B&B are licensed, just like a pub. If you have hot or smelly foods, please consume these in our dining room or on the patios rather than in your room. We are happy to provide you with cutlery, plates and napkins on request.

Q When do we need to order evening meals?

Please order these after breakfast.

Q Do you cater for vegetarian/vegan diets?

Yes, we have a separate menu which can be accessed on our website under the 'Food & Drink' tab, however, it is always helpful for you to advise your dietary requirements when booking so we can make sure we have everything in stock for you.

Q Can I take drinks from the bar back to my room & around the swimming pond?

Yes of course, however, we do ask if wanting to enjoy a drink around the swimming pond that you use the plastic glasses in the Boot Room to avoid breakages.

Q Do we have to pre-order breakfast the night before?

Definitely not - we cook breakfasts to order and work half hourly reserved slots so you have our undivided attention. If however, you need to be away at a certain time and want to pre-order we are of course happy to accommodate you.

Q What time is the bar open and what size are the spirit measures?

As our bar is an honour bar, it is effectively open throughout the duration of your stay, however we would ask guests enjoying a late night tippie either in our guest lounge or out on the patios that they respect other guests and keep noise to a minimum after 10pm. Our measures are 35ml which is the largest single measure we are allowed to offer under our license.

Q I have some friends locally, can they come & visit me?

Guests are only permitted onto the property by prior arrangement and whilst here are your responsibility and any costs they may accrue (e.g. from the bar or at tea time), at busy times we may not be able to accommodate as lounges etc may be needed by resident guests.

Q Do we have to leave the B&B during the day?

Of course not, while you are here this is your home in the country to enjoy the facilities and relax in.

Q When is the gym open?

The gym works on a booking system so you have privacy and is open between 8am and 8pm.

Q When is the swimming pond open, is it heated and do you have special towels?

This is a natural eco pond and therefore not heated. We have no lifeguard, so no one is allowed to swim after dark. Please ask Max or Chrissie for towels rather than using your bathroom ones.

Q When is the games room open & can I take drinks in there from the bar?

The games room is open between 8am and 10pm. Yes you can take drinks from the bar into the room but please do not place these on the games tables - there are plenty of window sills all around.

Q Do you have air conditioning?

Yes, all our bedrooms have A/c for the summer months (which convert to heaters in the winter) and A/c is also in our guest lounge, gym and games room.

Q Do you have wifi?

Yes, we have free of charge ultra high speed internet throughout the property.

